

13 • 14 • 15  
DECEMBER 2019

A FESTIVAL EXPERIENCE BY ISMAYA LIVE™



2019  
DJAKARTA  
WAREHOUSE  
PROJECT

JIEXPO KEMAYORAN,  
JAKARTA - INDONESIA

DJAKARTAWAREHOUSE.COM

## E-VOUCHER EXCHANGE GUIDELINE

Welcome to **DJAKARTA WAREHOUSE PROJECT 2019!**

This guideline will provide you with all the information you need to exchange your e-voucher.  
Your e-voucher will be exchanged to a wristband, which will be your ticket to enter the festival.

## E-VOUCHER EXCHANGE LOCATION & TIMING:

**10, 11 & 12 December 2019**

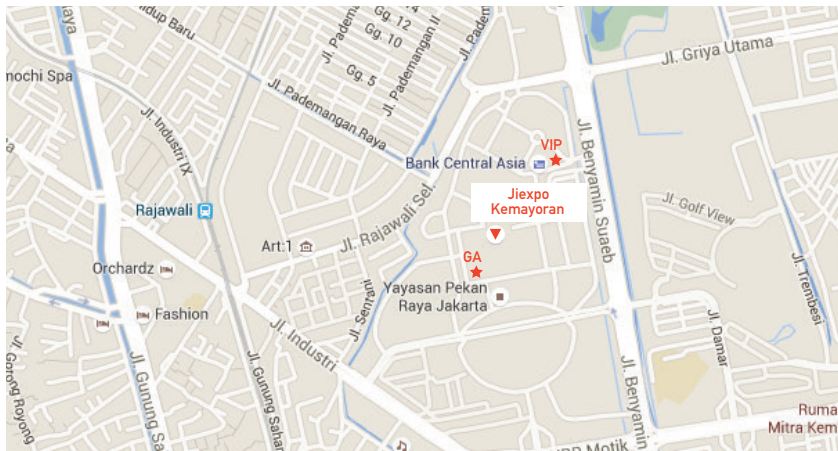


### GA & VIP

Location : GANDARIA CITY MALL, PIAZZA HALL  
Level G (Main St. Area)  
Jl. Sultan Iskandar Muda, Jakarta Selatan,  
DKI Jakarta 12240  
Date : Tuesday, Wednesday & Thursday,  
10, 11 & 12 December 2019  
Time : 11 AM to 9 PM

## EVENT DAY

**13, 14 & 15 December 2019**



### GA

Location : JIEXPO KEMAYORAN (Hall B3)  
Date : Friday, Saturday & Sunday,  
13, 14 & 15 December 2019  
Time : 1 PM until the end of event

### VIP

Location : JIEXPO KEMAYORAN (VIP Ticket Box Area Hall D)  
Date : Friday, Saturday & Sunday,  
13, 14 & 15 December 2019  
Time : 2 PM until the end of event

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## E-VOUCHER EXCHANGE REQUIREMENTS

### If you exchange it for yourself, you must bring:

- **Printed** e-voucher. You must print out all the pages of your e-voucher.
- **ID** that you used when you purchased the tickets or ID that matches with name written in the e-voucher (National Identification Card (KTP)/Driving License/Passport)
- Credit card that you used to purchase the tickets (online purchase using credit cards). If you used someone else's credit card, you only need to bring a copy of the credit card holder's ID (National Identification Card (KTP)/Driving License/Passport) and a copy of the credit card

### You can exchange e-voucher on behalf of someone else. If you are representing someone else, you must bring:

- **Printed** e-voucher. You must print out all the pages of your e-voucher.
- Copy of the ID that the person you are representing used when they purchased the tickets or ID that matches with the name written on the e-voucher (National Identification Card (KTP)/Driving License/Passport). If the person that you are representing purchased more than one ticket, you only need to bring a copy of the person's ID whose name is registered when buying the tickets.
- Copy of the credit card that they used to purchase the tickets.
- Letter of Attorney signed on a IDR 6,000 stamp (Materai) by the person that you are representing. If the person that you are representing purchased more than one ticket, you only need to bring ONE Letter of Attorney for all the tickets that are registered under the person's name. You can purchase a IDR 6,000 stamp (Materai) at all Indonesian Post Offices.

There will be an extra charge if you want to print your e-voucher at the e-voucher exchange location.

**DON'T FORGET TO BRING YOUR PRINTED E-VOUCHER AND VALID ID (National Identification Card (KTP)/Driving License/Passport)!**

**P.S.: YOU MUST WEAR A PROPERLY SECURED WRISTBAND AT ALL TIME WHILST AT THE FESTIVAL. IF YOU ARE CAUGHT WITHOUT A WRISTBAND, YOU WILL BE ESCORTED OFF THE FESTIVAL GROUNDS AND TO THE AUTHORITIES AT ANY TIME.**

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## WRISTBAND INSTRUCTIONS

### PUT IT ON YOUR LEFT WRIST

GRAB THE END OF THE WRISTBAND AND SIMPLY TIGHTEN BY SLIDING THE SLIDE LOCK TOWARDS THE WRIST

MAKE SURE IT'S TIGHT BUT NOT TOO TIGHT, SO IT **DOESN'T COME OFF** (THE WRISTBAND SHOULD BE TIGHT ENOUGH THAT YOU CAN SLIP 1 (ONE) FINGER BETWEEN YOUR WRIST AND YOUR WRISTBAND). THE CLOSURE SLIDES ONE-WAY AND CANNOT BE LOOSENED ONCE THE WRISTBAND IS FITTED TO YOUR WRIST

YOU ONLY GET ONE SHOT AT THIS SO WE SUGGEST THAT YOU SEEK THE HELP OF ANOTHER PERSON WHEN APPLYING THE WRISTBAND



**IF YOU REMOVE OR OTHERWISE TAMPER OR MISPLACE YOUR WRISTBAND IT WILL BE CONSIDERED VOID AND WILL NOT BE REPLACED**

### PLEASE NOTE!

- **DO NOT SHARE PICTURES OF THE RFID ON YOUR WRISTBAND TO YOUR SOCIAL MEDIA ACCOUNTS.**
- Do not subject your sensitive RFID wristband to the following: fire and or magnet, cutting, excessive twisting, pulling, stretching or customization. Remember, your wristband will **NOT** be replaced.
- Wristbands are required at all times on festival grounds. You will be subject to ejection with no refund if you take off or tamper with your wristband for any reason. If you have an issue with your wristband please immediately report to the **HELP DESK** at the entrance gate.
- All wristbands will be checked for proper application by our festival staff. Our festival staff will tighten your wristband if considered too loose.
- If you remove or otherwise tamper or damage your wristband it will be considered void.
- If you have received the wristband and accidentally misplaced it, we will not replace it with a new one.
- If you are not wearing a properly secured wristband whilst at the festival, you may be escorted off the festival grounds at any time.

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## LETTER OF ATTORNEY E-VOUCHER EXCHANGE

I am, who made this letter of attorney and signed below:

Name :  
Date of Birth :  
Address :  
No. ID Card :  
Type of ID Card : National Identity Card (KTP)/Driving License/Passport

I hereby give complete authority regarding applications to my representative (trustee), indicated below:

Name :  
Date of Birth :  
Address :  
No. ID Card :  
Type of ID Card : National Identity Card (KTP)/Driving License/Passport

To represent and/or act on behalf of me, Mr/Ms/Mrs....., to redeem my e-voucher.

Trustee is to exchange my e-voucher to:

Event : Djakarta Warehouse Project 2019  
Day/Date : Friday, Saturday & Sunday, 13, 14 & 15 December 2019

Thus this Letter of Attorney is made, to be used as appropriate.

\_\_\_\_\_, 2019

Name of Attorney

Name of Giving Power

Paste IDR 6,000 Stamp (Materai) Here

(\_\_\_\_\_)

(\_\_\_\_\_)

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## REQUIRED!

### **YOU MUST BRING THE FOLLOWING ITEMS TO EXCHANGE THE E-VOUCHER FOR YOUR ACTUAL TICKETS (FAILURE TO BRING THIS ITEMS MAY RESULT IN REFUSAL OF TICKET EXCHANGE):**

- Print out the entire e-voucher PDF file. If you have purchased multiple tickets, be sure to print each e-voucher page.
- Once your e-voucher has been scanned and validated, you will receive an actual wristband for the festival.
- Valid ID (National Identification Card/Driving License/Passport). (Name must match that on the e-voucher).
- For buyers who used credit cards to purchase tickets, be sure to bring the credit card used to purchase your tickets and also your ID card. (Name must match that on the e-voucher).

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## PROHIBITED ITEMS



LIQUID OF ANY FORMS  
(EXCEPT MAKE-UP)



ILLEGAL DRUGS



OUTSIDE FOOD OR BEVERAGES  
(INCLUDING ALCOHOLIC BEVERAGES,  
CANDIES & GUMS)



WEAPON AND/OR ANY  
SHARP OBJECTS



LARGE BAGS



OPENED PACKS  
OF CIGARETTES  
(ONE PERSON ONLY  
ALLOWED ONE PACK  
OF SEALED CIGARETTE)



VAPE AND ALL TYPE  
OF E-CIGARETTES  
CONTAINING LIQUID  
(EXCEPT IQOS)



OPENED OVER THE  
COUNTER MEDICATION  
(EXCEPT SMALL SIZE EYE DROPS  
MAX. 15ML)



PROFESSIONAL CAMERAS OR  
VIDEO/AUDIO RECORDING EQUIPMENT.  
(INCLUDING DSLR, SLR  
AND ANY LONG LENSE CAMERA)



UMBRELLAS  
AND/OR  
PORTABLE CHAIRS



LASER PENS, LASER  
POINTERS, OR SIMILAR  
FOCUSED LIGHT DEVICES



MUSICAL INSTRUMENTS,  
NOISEMAKER, WHISTLES  
OR AIR HORNS



LARGE CHAINS,  
CHAINED WALLETS  
OR SPIKED JEWELRY



WATER GUNS,  
SQUIRT GUNS, SPRAY  
BOTTLES OR MISTERS



FLAMMABLE ITEMS OR LIQUIDS  
(INCLUDING AEROSOLS, FIREWORKS  
AND CANDLES, EXCEPT LIGHTER)



POLES, STICKS, OR "TOTEMS"  
(INCLUDING SELFIE STICKS, ACTION CAMERA  
STICKS, CAMERA POLES AND/OR TRIPOD)

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## TERMS & CONDITIONS

- All customers attending this festival must be at least 18 years old.
- No unauthorized vending allowed.
- No unauthorized solicitations, handbills, sampling or giveaways.
- No camping or overnight attendance.
- All alcohol purchase must be at least 21 years old.
- All customers must exchange their e-vouchers to wristband before entering the venue.
- You must wear your wristband at all time on the venue. Don't lose it! Those who lose their wristband for any reason will not be allowed entry into the event.
- Any person within the event not in possession of a valid wristband, will be removed. There are no exceptions
- You must present a valid photo ID at the entrance of the venue.
- Artists are subject to change or withdrawal. In the event of such change or withdrawal., refunds will not be given.
- In certain circumstances some areas within the venue may become restricted.
- The organizers, promoters, and artists are not liable for any compensation and / or cancellation charges for travel expenses resulting from the festival being cancelled or postponed.
- We will refuse entry to guests who are severely intoxicated, clearly affected by drugs or deemed unfit for entry. Any guests found to possess illegal substances, weapons and/or other prohibited items will also be refused entry. Anyone found carrying these items will be reported to the police immediately. No refunds will be given.
- Guests who are behaving in a disorderly, offensive or inappropriate manner, and guests who refuse to obey instructions / warnings from festival staff will be removed from the festival immediately. No refunds will be given.
- Guests who are removed from the venue for any reasons will be banned from re-entering the event, including the next day.
- Any attempt to enter the festival without a valid ticket or valid credentials will result in the immediate removal from festival grounds. In certain cases we will contact police and press charges against the violators.
- Guests must be responsible for the security of all of their personal belongings.
- The festival venue operators, organizers, promoters, and artists cannot be held responsible for lost, stolen or damaged possessions or accidents resulting in injury occurring anywhere in the venue during the festival regardless of fault or reason.
- The festival is intended to be a friendly and enjoyable event.

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## SECURITY ENTRY

All festival goers are subject to being searched prior to entry into the festival, including members of the media. By requesting entry into the festival, all festival goers and attendees shall be subject to a thorough Airport-style pat down search, including emptying pockets and bags, and having your items examined. Electronic drug detector and K-9 search will be used. Festival Organizers, shall, at all times, reserve the right to either deny any person entry into or to eject any person from, the festival, who in the sole and absolute discretion of Festival Organizers are in violation of festival rules, which rules may be updated from time to time, with or without notice.

## NO POLE / TREE / PLATFORM CLIMBING

Attendees found climbing trees or poles will be subject to removal from the venue.

## RECORDING RIGHTS

Ismaya LIVE and its affiliation/association reserves the right to film, record, and/or photograph the visitor, participant or wristband holder's image, likeness, action, and/or statement of this event for television, moving picture, webcast and/or other public broadcast in any medium for any purpose. Any visitor, participant and/or wristband holder of this show hereby fully releases and discharges Ismaya LIVE (including its employees and subsidiaries) and its affiliation/association from any rights, claims, damages, losses, liabilities, fines and causes of action whatsoever arising directly or indirectly from the filming, recording and/or photography of this event.